

# Cares Surgi-Center

240 Easton Avenue  
New Brunswick, NJ 08901  
732-565-5400 (Phone)  
732-792-3046 (FAX)

## Financial FAQs

Thank you for choosing us as your surgical service facility provider. We are committed to providing you with quality and affordable healthcare. Because some of our patients have had questions regarding insurance responsibility, we are providing you with specific details regarding financial concerns.

Our financial services department will contact you prior to your procedure to review your policy and payment details. A list of our standard fees is included in the webpage. Insurance contracted rates will be provided on a case-by-case basis with your financial counselor during the call. The Cares Surgi-center verifies your benefits and will provide estimates for your planned procedure, but we DO NOT guarantee payment from your carrier. It is your responsibility to call your insurance carrier to understand your contracted responsibilities. CARES will follow your explanation of the benefits (EOB) provided from your insurance carrier. If your insurance carrier is not responsive after 90 days, you will receive a bill for services rendered.

If you elect to have a procedure performed that is noncovered by your insurance policy (cosmetic), payment is due in full at time of service. Please note we are given an estimate for the block time in the operating room by your physician, which are subject to change fee's dependent upon the surgical time utilized.

Please note that most patients when they have a procedure can receive up to 4 bills total separately. The Cares Surgi-center only verifies the facility bill. If you have questions about your facility bill, please call 732-565-5400. Your physician will have a separate fee, please follow up with your physician's office to obtain your financial obligation. If you elect to have anesthesia there is a separate fee. If you have questions about anesthesia billing: please call New Brunswick Anesthesia Associates separately at 732-314-5700. Also, many services require specimens sent to a lab and that is subject to a separate bill for the lab.

Payment is expected on the day of your appointment in alignment with your plan benefits, unless you have otherwise made prior arrangements. Please come prepared to pay deductible and copays at time of service. If your insurance plan has a co-insurance, our office will bill separately later but we request you to leave a form of payment on file for services rendered so we may process accurately.

The financial policy will be provided for your review on the day of your procedure, and it will be discussed with you during the registration process. Thank you for choosing CARES Surgi-center for your procedure!

The CARES Surgi-Center Team!